PHARMACY THEFT AND ROBBERY PREVENTION

DEA St. Louis Division

Tactical Diversion Squad

TFO Frank Magel

INTRODUCTION

DRUG ENFORCEMENT ADMINISTRATION

Task Force Officer

Frank Magel

Why so concerned about Controlled Prescription Drugs ?

In the 2016 National Drug Threat Assessment, the U.S. Drug Enforcement Administration reported:

"The threat posed by Controlled Prescription Drug (CPD) abuse is prevalent, and every year since 2002, the number of deaths involving CPDs has outpaced those for ***cocaine and heroin combined***. According to the CDC, 52 people in the United States die every day from overdosing on prescription painkillers."

CPD’S are highly addictive and will cause erratic and irrational behavior among users.

SAY NO TO DRUGS……

Because if they are talking to you, You've had too much!!

BANK

Where's the money?

DROP OFF

Medipharmacy
Group
LIVING WITH CANCER?
HELP YOU
Your NHS and You

THEFT,ROBBERY, BURGLARY What's the difference?

- ***THEFT***

  When someone is allowed in an area and steals items in that area. (employees, customers)

- ***BURGLARY***

  When someone is not authorized in an area and steals items in that area. This pertains to marked offices / areas also.

- ***ROBBERY***

  Stealing by use of force or threat of use of force.

Tampa police reported the broad daylight theft of medication from a man who was walking out of the Medicine Shop Pharmacy on North Nebraska Avenue by a robber who shocked the victim with a stun gun. The man made his getaway in a car driven by a young woman. The victim was not seriously injured.

In September, a gunman walked into the Palm Plaza Pharmacy on South Dale Mabry Highway. Armed with a small revolver, the man jumped over a counter. Holding a clerk by the back of the neck and pointing the gun at his head, the robber forced the clerk into a back office. A surveillance camera showed the gunman shoving the clerk toward a safe and forcing him to open it before the victim was pushed to the floor. The robber then removed medications, the clerk's wallet and a cell phone, along with cash.

ELWOOD, Ind. – Police shot an armed robbery suspect at an Elwood pharmacy on Tuesday. A second suspect is still on the run. Officers were called to Elwood Low-Cost Prescriptions Pharmacy around noon for a report of an armed robbery involving two suspects.

- Four employees were working at the time. None were hurt.
- Police say the suspects were trying to steal prescription drugs.
- Investigators say an officer encountered the suspects when he arrived on scene and opened fire, hitting one of them.
- Authorities searched for hours for the second suspect but did not catch him.
- Elwood Schools were placed on lockdown as a precaution as police searched for the suspects.

What do they want?

Opiates and Benzos
Opana
Oxycodone
Methadone
Percocet
Xanax
Valium

What do they look like?

Characteristics of a Pharmacy Robber

- Majority are white males
- 20 to mid 30's
- Majority are note passers
- Occurs within 45 seconds to 60 seconds.
- Wearing hats, sunglasses, concealing face.
- Small group of individuals

FMAB-1251-C Rx Pick Up
1/4/2014 16:14:03
4/2014 16:14:03

WHY DO THEY DO IT?

- ADDICTION
- EASY TO GET RID OF
- VALUABLE ON THE STREET
- HARD TO DETECT BY LAW ENFORCEMENT

What if I am Robbed?

- Comply

Your safety and other employees is #1.

- Look for and recall specifics of robber
- Try to keep note if possible.
- BE A GOOD WITNESS

THINGS TO NOTICE

- RACE
- HEIGHT
- WEIGHT
- DEFORMATIES
- PIERCINGS
- TATTOOS
- HAIR
- CLOTHES (Emblems, etc)
- SKIN (scars etc.)
- SHOES
- LEFT HANDED?

What Should I do After the Robbery?

Call 911

Lock the store

Secure scene for

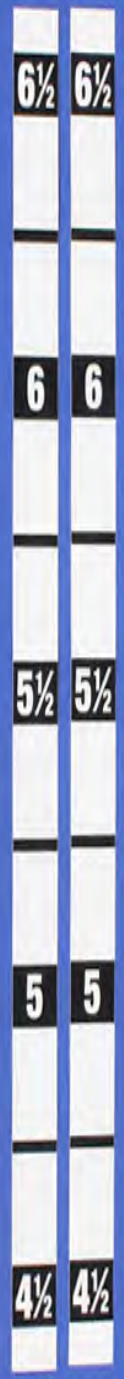
Fingerprints (Don’t touch anything)

Secure note or other items.

Robbery Prevention

- Thieves will look for a weakness in people, security and set up.

Install height markers at doors and back by
pharmacy.
Physical set up of pharmacy (imagine if banks had cash on display)
Auto close door with buzzer
Good camera system.
Good camera placement (front door, parking lot, around store, AT PHARMACY COUNTER.)
Keep employees alert and greeting customers
Use signs to identify restricted areas.


6½ 6½
6 6
5½ 5½
5 5
4½ 4½

RESTRICTED
AREA
AUTHORIZED
PERSONNEL
ONLY

SECURITY NOTICE
THIS PROPERTY IS
PROTECTED BY
ELECTRONIC
SURVEILLANCE

Limit access to narcotics.

Regularly inventory C II and C III narcotics (Lortab).

Criminal background checks for all pharmacy staff.

Awareness

Maintain inventory of controlled substances.

Monitor staff for changes in behavior, mood, etc.

Contact law enforcement if theft/burglary is suspected. Provide a detailed description of what was stolen.

Positively identify and record the identity of non pharmacy personnel who enter areas where controlled substances are kept.

Ensure lighting is adequate during business hours and after closing.

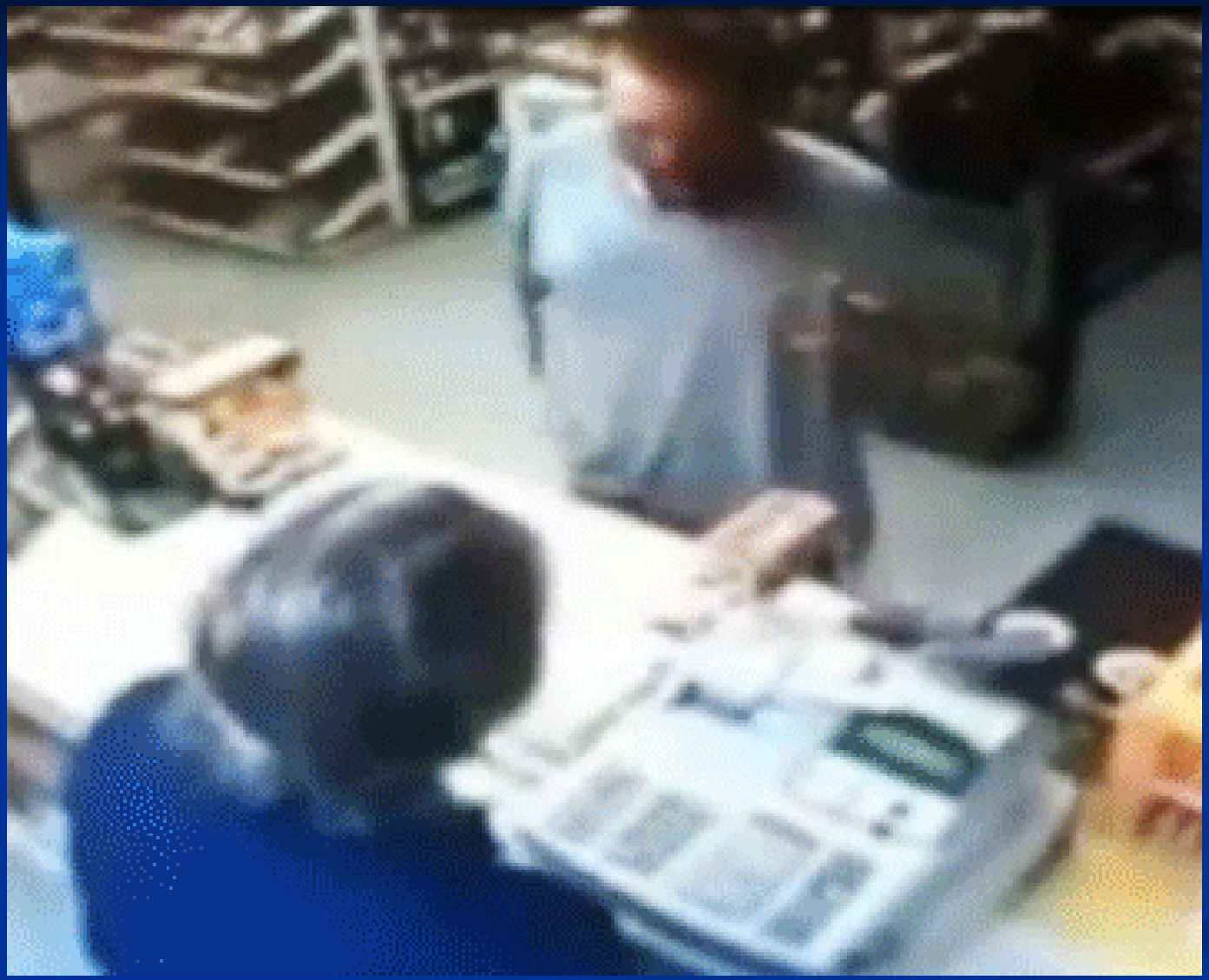
SOMETIMES

IT JUST DOESN’T WORK OUT FOR THEM

GIFAK.NET

4GIFs.com

ForGIFs.com
50:41



GIFAK.NET

And the winner is……

4GIFs.com

REMEMBER

NO MERCHANDISE IS WORTH DYING FOR

THANK YOU

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