



ROBBERIES

THEFTS

FORGERIES

## BIRMINGHAM BURGLARY/ROBBERY STATISTICS

	2013	2014	Grand Total
Burglary	5	13	18
Robbery	5	4	9
Grand Total	10	17	27

MOST ROBBERIES OCCUR ON MONDAYS (19%), BETWEEN  
THE HOURS OF 8AM-8PM (4PM-8PM 25%)

ISSUES WITH PHARMACIES:

NO SAFE 96%

NO VIDEO 90%

NO ALARM 87%

# SECURITY SYSTEMS

Alarm Systems

Panic Buttons

Video Systems

# VIDEO

PURCHASE QUALITY EQUIPMENT

WHERE ARE CAMERAS LOCATED

HOW ARE THEY POSITIONED

KNOW HOW IT WORKS

REVIEW PERIODICALLY

# METAL SECURITY DOORS

Metal door and windows where needed

Windows

# IN HOUSE THEFTS

Back Ground Checks

Floaters

Important: When Police take a report for theft of any controlled substance it is a felony regardless of the value of the medication

# LIMIT ACCESS TO SECURE AREAS

Who is allowed in secured areas

When are they allowed

What are they allowed to have in those areas



# REQUEST INSPECTIONS

Law Enforcement

Pharmacy Board

DEA

SELF

# INVENTORY

Random

Is there a problem with any specific drug

Any suspicious employee activities

[WWW.RXPATROL.ORG](http://WWW.RXPATROL.ORG)



# Pharmacy Security Checklist



## ALARMS

### Features

#### Central Station or Local

- ☐ Battery Back-Up    ☐ Cell Phone
- ☐ Silent    ☐ Audible
- ☐ Visual (Flashing Lights)
- ☐ Supervised    ☐ Unsupervised

### Alarmed Areas

- ☐ Doors    ☐ Windows
- ☐ Skylights    ☐ Interior & High Security

### Sensor Types

- ☐ Magnetic Door Contacts    ☐ Motion
- ☐ Glass Break    ☐ Vibration    ☐ Duress
- ☐ "Trap" Alarm    ☐ Fire
- ☐ Wireless or Hard Wired Sensors

## PHYSICAL DESIGN

- ☐ Lighting—Motion sensitive lighting (exterior)
- ☐ Reinforced doors/windows in pharmacy area
- ☐ Rx area viewable by other store employees
- ☐ Controlled substances concealed from customer's view
- ☐ Height reference/tape near entrance and counter
- ☐ Interior lighting

## LOCKS AND LOCKING DEVICES

- ☐ Limited issuance of keys
- ☐ "Do Not Duplicate" on keys
- ☐ Keys numbered

## PHYSICAL BARRIERS

- ☐ Steel window curtains
- ☐ Steel door curtains
- ☐ Pharmacy department doors
- ☐ Barriers to prevent "jump over"
- ☐ Interior safe (high risk areas)
- ☐ Bollards (concrete/steel posts embedded in the ground outside premises)

## CCTV

- ☐ Visible monitor at entry
- ☐ Signs (recorded/monitored off site)
- ☐ Drive-thru window camera
- ☐ Hidden camera at customer face level
- ☐ Regular (weekly) audit and maintenance of cameras and recordings

### Camera features

- ☐ Color or black and white
- ☐ Field of view of camera is adequate
- ☐ Variable focal lens
- ☐ Low level light camera (auto iris)

### Recording

- ☐ Digital vs. VHS recording
- ☐ Frames per second (10 or more)
- ☐ Retention of recordings
- ☐ Regular replacement of tape
- ☐ Recorder hidden and secured

#### **CCTV/Recording** *Continued*

- ☐ Dummy VHS with tape
- ☐ Preserve original recordings for Law Enforcement
- ☐ Date/Time stamped on video
- ☐ "Watermark" on video
- ☐ Continuous vs. Event/Alarm

#### **ROBBERY/BURGLARY/FRAUD**

##### **Robbery**

- ☐ Develop policy and procedure for robbery
- ☐ Regular training and rehearsal for robberies
  - Assign tasks to personnel and train
  - Involve local police to learn what they recommend
- ☐ Police/Sheriff emergency number (911)
- ☐ Protect crime scene/evidence
- ☐ Do not disturb scene
- ☐ Have/Obtain form for suspect description form on premises
- ☐ Know response time of law enforcement to robbery and burglary

##### **Burglary**

- ☐ Preparation for forensic evidence recovery
- ☐ Routinely wipe down counter (fingerprint recovery)
- ☐ Clean and wipe down fire exit break bar (fingerprint recovery)
- ☐ Cardboard or paper placed on floor by rear/side or fire exit prior to closing (shoe print recovery)
- ☐ Mark scheduled CS bottles with store ID on bottom (identifies bottle as coming from a particular store)
- ☐ Develop closing process

##### **Fraud**

- ☐ Regular training and rehearsal for forged/ altered prescriptions and phone call-ins. Involve local police to learn what they recommend
- ☐ Develop policy and procedure for fraud
- ☐ Caller ID on telephone
- ☐ Details as to conversation with "prescriber"
- ☐ Evidence bags available to protect forged and altered prescriptions until police arrive
- ☐ Do not write on prescription unless directed to by law enforcement

#### **MISCELLANEOUS**

##### **Review process**

- ☐ Ordering
- ☐ Receiving
- ☐ Storing
- ☐ Returns

##### **Internal controls to restrict access to controlled substances by other employees**

- ☐ "Repair" personnel (telephone, computer, electrical, etc.) view and record ID of persons entering area
- ☐ "Relief" Pharmacist - Verify
- ☐ Regular license status verification
- ☐ Law enforcement and insurance carrier review of premises

##### **Adjoining tenants**

- ☐ Walls and ceilings

This Pharmacy Security Checklist was developed in consultation with leading industry and law enforcement diversion prevention professionals, with special thanks to the National Association of Drug Diversion Investigators (NADDI).

# PREVENTION

- Keep your local law enforcement agency's telephone number handy
- Be alert to suspicious strangers loitering in or near your place of business
- Never block the view into your cash register area by crowding display windows with merchandise, posters, or signs
- Keep cash on premises to a minimum by making frequent bank deposits
- When making deposits:
  - Don't establish a routine-robbers will learn it
  - Conceal the money (use various ways)
  - Don't leave money in vehicle unattended
  - Don't go to the bank alone
  - Try to make deposits during daylight hours

# PREVENTION

- Keep a recorded amount of “decoy” or marked currency to give to a robber
- Install robbery alarm systems
- Install “height markers” at varying levels on the door frame, to be used in estimating the height of a robber



# IF YOU ARE HELD UP....

- Avoid actions that might increase danger to yourself or others; follow the robber's instructions and be observant
- Activate any alarm system
- Observe the robber's physical features and any characteristics useful in making identification, such as masks, scars, tattoos.
- Note speech mannerisms and try to remember the exact words used by the robber, i.e., "Give me the green stuff"
- Observe weapon used and try to determine type, i.e., sawed-off shot-gun or rifle, revolver or automatic pistol
- Observe robber in marked doorway for height estimation
- Observe vehicle used by robber, noting the make, model, color and license number and direction vehicle leave the scene
- Lock the door until the police arrive



# IF YOU ARE HELD UP....

- Protect any articles or surface touched by the robber for possible finger prints
- CALL YOUR LAW ENFORCEMENT AGENCY AT ONCE
  - Give the name and address of your place of business and that you have been robbed. DO NOT HANG UP THE TELEPHONE. The operator will dispatch a unit to the scene and then request additional information

Get the names and address of any witnesses to the robbery

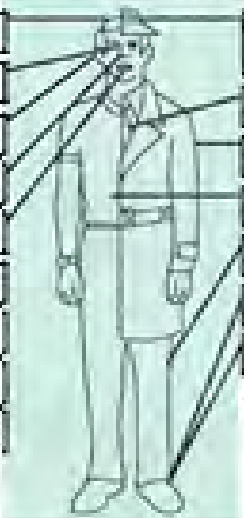
**CALL 911 OR 328 - 9311**  
**TO ALERT YOUR**  
**BIRMINGHAM POLICE DEPARTMENT**

**FILL IN ALL THE BLANKS**  
GIVE TO THE FIRST POLICE OFFICER ON THE SCENE

# AFTER THE ROBBERY

**HELP US**  
**MIND YOUR**  
**BUSINESS**

HEIGHT	
HAIR	HAT (color, type)
EYES	TIE
EARS	COAT
NOSE	SHIRT
MOUTH	PANTS
RACE	SOCKS
AGE	SHOES
WEIGHT	SCARS/MARKS
WEAPON TYPE	



(AUTO LICENSE, MAKE, COLOR)

(DIRECTION OF ESCAPE)

1. When police arrive on the scene relate to them as accurately as possible the exact occurrence of events.
2. Give a complete description of the robber(s).
3. Describe their mode of transportation and direction of travel from the scene.
4. Cooperate with the police in attending police line-ups or other identification procedures.
5. Employers grant employees time off to attend line-ups.

A.C. Roper, Jr.  
 Chief of Police  
 Birmingham Police Department

William A. Bell, Sr.  
 Mayor  
 City of Birmingham

ADDITIONAL INFORMATION  
 PLEASE CALL  
 254-1753



# LOCAL ROBBERY SOLVED

- We identified the suspect in one of the robberies based on a hand print on the drive thru glass window where an employee observed the suspect place his hand.
- The same suspect robbed two other CVS Pharmacy's in the County and by the employees having the surveillance video readily available, the County Deputy was able to observe the suspect drop his wallet as he climbed out the window.
- The deputy was then able to search and find the wallet which ultimately led to his arrest and the matching of his prints to other robberies.
- All we can ask for is that the employees be as observant as possible in order to provide us with as much detail as possible while not jeopardizing their safety.

# FORGED PRESCRIPTIONS



# Cooper Green Mercy Hospital

1515 SIXTH AVENUE, SOUTH  
BIRMINGHAM, ALABAMA 35233

4/2/08

DX \_\_\_\_\_

Patient's Name

Josland Smith

Date

12/14/11

Address \_\_\_\_\_

City & State \_\_\_\_\_

(REQUIRED FOR CONTROLLED DRUGS)

	MEDICATION & STRENGTH	AMOUNT	INSTRUCTION	REFILL
1.	Loetab	10/500 mg	<sup>+240 Chilly</sup> qid prn	zero
2.	2 pack	250 mg	± 6	
3.	Xanax	2 mg	qid <sup>11:24</sup> daily prn	zero
4.	Adipex-P	37.5 mg	1 times daily	zero
5.	Tussioxy	1 Tsp	q 12hrs day (400)	zero
Drugs Total		DEA NO.	ALA. NO.	MA
		M.D.	M.D.	

DISPENSE AS WRITTEN

PRODUCT SELECTION PERMITTED

THE ORIGINAL DOCUMENT HAS A REFLECTIVE WATERMARK ON BACK. HOLD AT AN ANGLE TO VIEW. SECURITY FEATURES LISTED ON BACK.



# UAB HOSPITAL

The University of Alabama at Birmingham  
619 South 19th Street, Birmingham, AL 35249  
UAB Hospital Paging - 205.934.3411

Use of institutional DEA number requires a provider specific 4-digit suffix. If suffix is not provided or validity needs to be confirmed, please page the prescriber at 205.934.3411.

Name

Quincy Zynon

01/06/94

Date

9/24/14

Address

(Address required for Controlled Substances)

City & State

R

(only one R per blank)

Norco 10mg ÷ Po

9 id per pain # 120

Xanax 2mg ÷ Po

Bid # 60

Reason for Use

REFILL

8

TIMES

Dispense as Written

Lic. No:

33131

ACSC:

DEA #:

FS4385894

(Required for Controlled Substances)

Product Selection Permitted

Haller Jackson Smith

Printed Name (required)

NPI #:

(Required for All Insurers)



C. No: 1324 ACSC: \_\_\_\_\_

A #: AL 8071324

(Required for Controlled Substances)

**P-4 (16113) Rev 4/10**

# Prescription Drug Monitoring Program (PDMP)\*

\*Has up to a two (2) week delay

Look for same medications and same doctors during  
same time frame

Look for Doctor shopping



DON'T USE THE TELEPHONE NUMBER ON PRESCRIPTION  
IF YOU ARE NOT FAMILIAR WITH DOCTOR

**JOHN A. LONG, M.D., F.A.C.S**

NPI#1861495384

1001 19<sup>th</sup> Street South  
Birmingham, AL 35205

OFFICE: (205) 919-7548 FAX: (205) 919-7538

Use of institutional DEA number requires a provider-specific 4-digit suffix. If suffix is not provided or validity needs to be confirmed please page the prescriber at (205) 919-7548

Patient Name: PIERCE, JEROME

Birth~~day~~: 06-10-1978

Age: 35YEARS

SEX: M

MRN: 001500360057

Pharmacist please note—Allergy list may be incomplete

Patient Address: 2700 19<sup>th</sup> AVE N  
BIRMINGHAM, AL 35234-2001

**Prescription Details:**

Date Issued: 09/17/2013

Rx: Oxycodone 30mg oral tablet

Rx: Phenergan 25mg oral tablet

SIG: 1-2 tablets oral every 4-6 hours for 30day(s)

SIG: 1 tablet oral every 12 hours as needed

Dispense/Supply: <120 Tab(s)

Dispense/Supply: <60> Tab(s)

Refill <0zero>

Refill <0zero>



EMEDS Medical Mgmt.

To Verify Rx, call (334)-707-2984  
315 2nd Ave  
Opelika, AL 36801  
(334) 707-2984 Fax: (334) 707-2985

Francisco Huidor, M.D.

DEA: BH8251174  
Name- Juanita Boyd  
DOB- 12/18/1960 (52)  
Date- Monday, December 02, 2013  
Address1- 5409 5TH CT S  
Address2- Birmingham, AL 35211  
Phone-(205)919-3058

Lic: AL25202

NPI: 1336104918

Alprazolam 2mg Tablet

#120 (One Hundred twenty) Tablet

SIG: Take 1 (One) every 6 (six) hours (PRN)

Pharmacy Comment: product selection permitted

Refill: 0 (Zero) Fr. Huidor M.D.

Dispense As Written \_\_\_\_\_ M.D.

Rx  
Rx symbol disappears  
when rubbed

DocuGard 04542 - 7 Security Features

- Prints "VOID" on front when duplicated
- Green background highlights erasure alterations
- Watermark on back can be seen when sheet is held on an angle
- Coin-reactive ink on watermark changes color when scratched with a coin
- Heat-sensitive ink on back disappears when subject to heat or touch
- Microtext print contains the DocuGard name and is difficult to copy
- Security features describe tamper-resistant attributes

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NOTIFY LAW ENFORCEMENT AS SOON AS POSSIBLE.

“WHY DO THEY KEEP COMING TO US”

# CHARGES FOR PRESCRIPTION CASES

13A-12-203: Attempt to Commit a Controlled Substance Crime

13A-12-212(a2): Unlawful Possession of a Controlled Substance  
(Fraud, Deceit, Misrepresentation, Alter prescription.)

13A-12-231: Trafficking

13A-9-6: Criminal Possession of a Forged Instrument 3  
(Misdemeanor)

# MISDEMEANOR PRESCRIPTION CHARGES

34-23-7: Illegal Possession of Prescription Drugs

Doctor shopping law

# TRAFFICKING AMOUNTS

TRAFFICKING AMOUNT IN STATE COURT FOR OPIATES IS THE TOTAL AMOUNT OF THE PILL, NOT JUST THE AMOUNT OF CONTROLLED SUBSTANCE.

THE AMOUNT FOR OPIATES IS THE SAME AS HEROIN  
4 Grams

SMURFING



# POSSESSION OF IMITATION CONTROLLED SUBSTANCE

20-2-143



Sergeant Edward Bussey

Cell: 205-913-4183

Office: 205-254-6420

[Edward.bussey@birminghamal.gov](mailto:Edward.bussey@birminghamal.gov)