

LAW ENFORCEMENT: PHARMACY & DIVERSION ISSUES

Pharmacy Diversion Awareness Conference
Milwaukee, Wisconsin

July 25 & 26, 2015

West Allis Police Department
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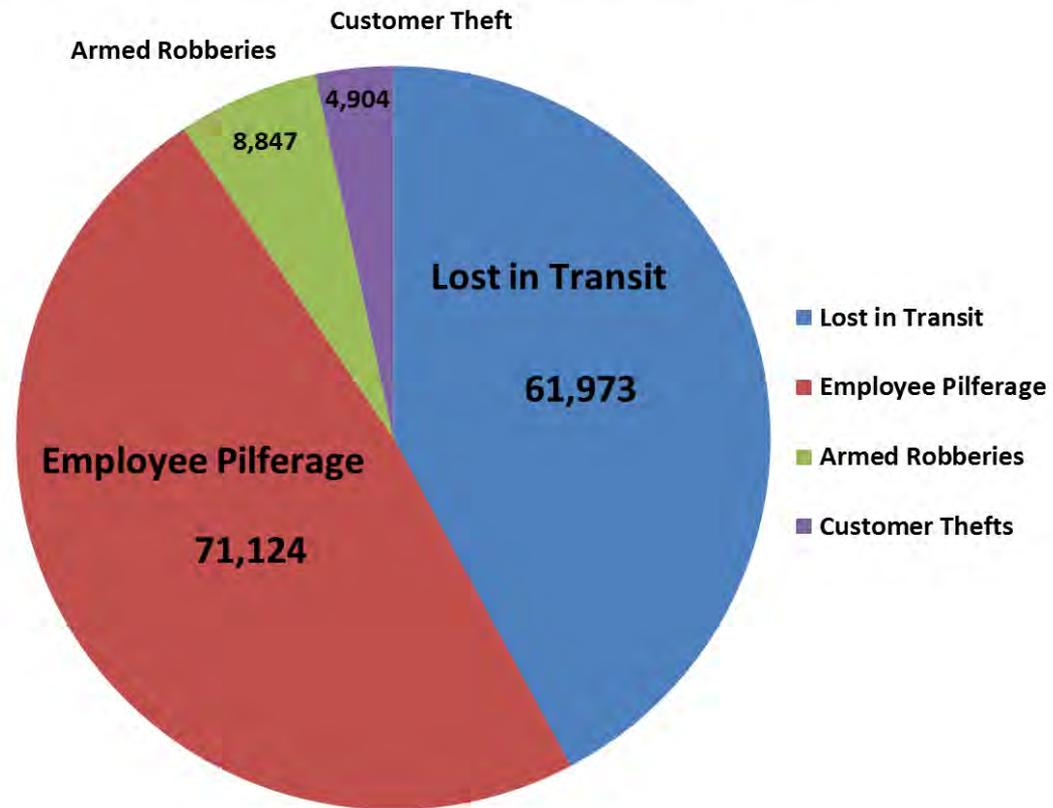
OBJECTIVES



- To provide information regarding trends in robberies, thefts, and diversion that law enforcement is encountering
- What you should do if your pharmacy is robbed, or if a burglary or theft occurs
- Steps you can take to help solve these crimes
- Steps you can take to help prevent these crimes

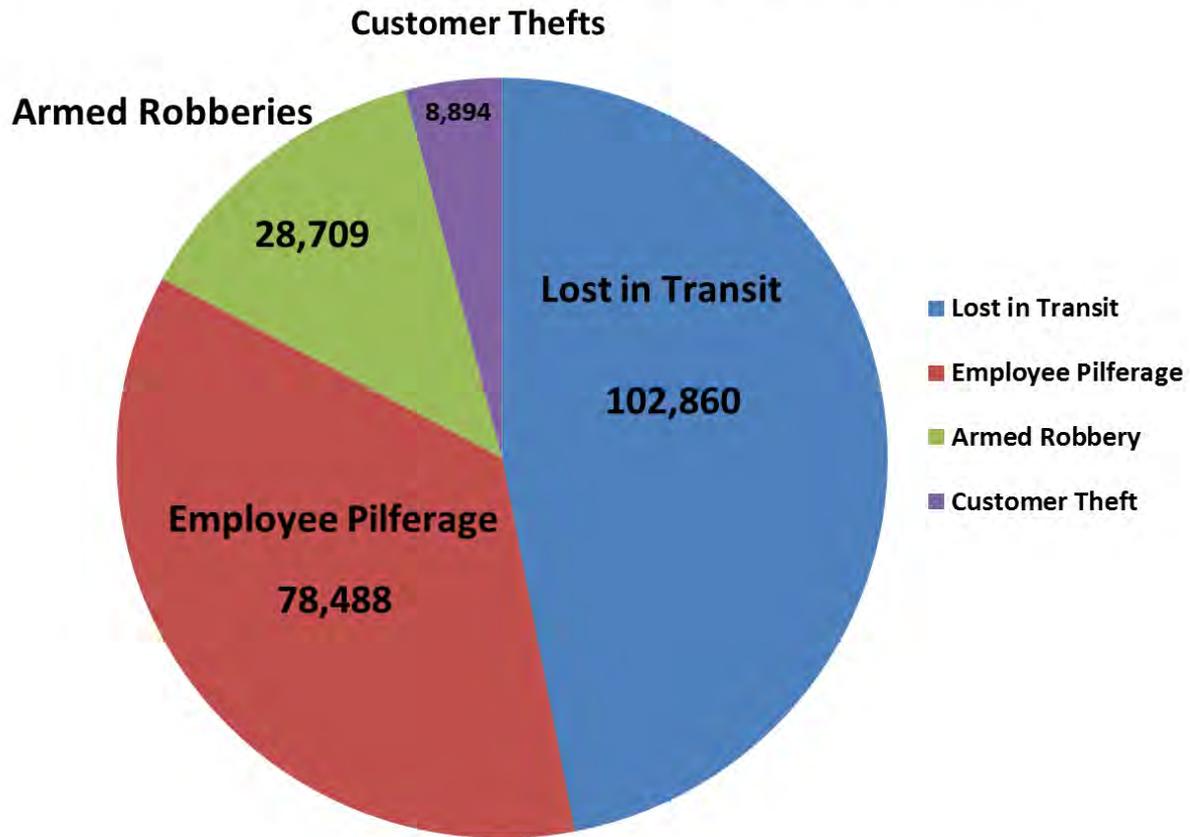
DRUG THEFT & LOSS 2013

2013 Theft and Loss Reports by Dosage Units



DRUG THEFT & LOSS 2014

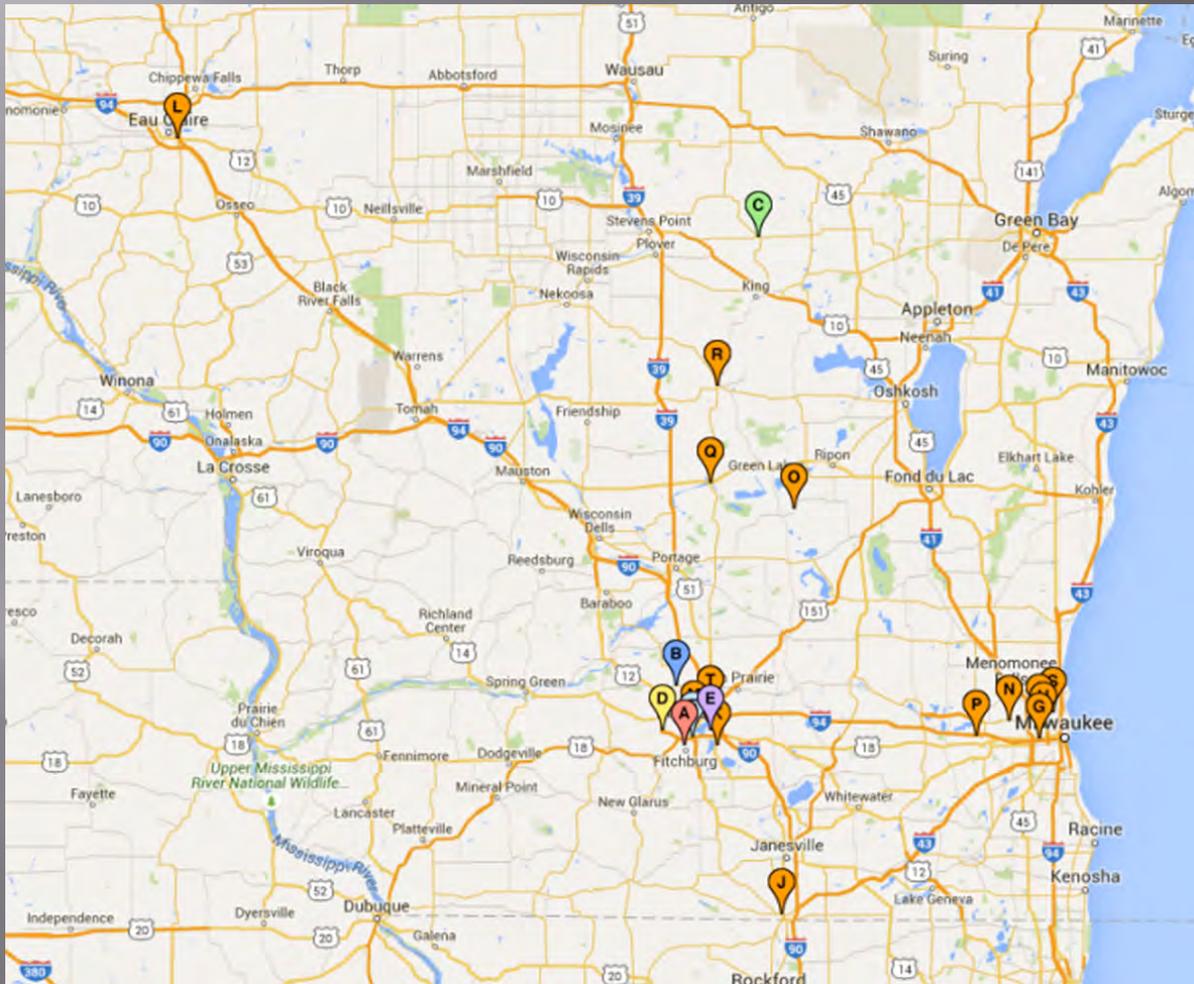
2014 Theft and Loss Report by Dosage Units



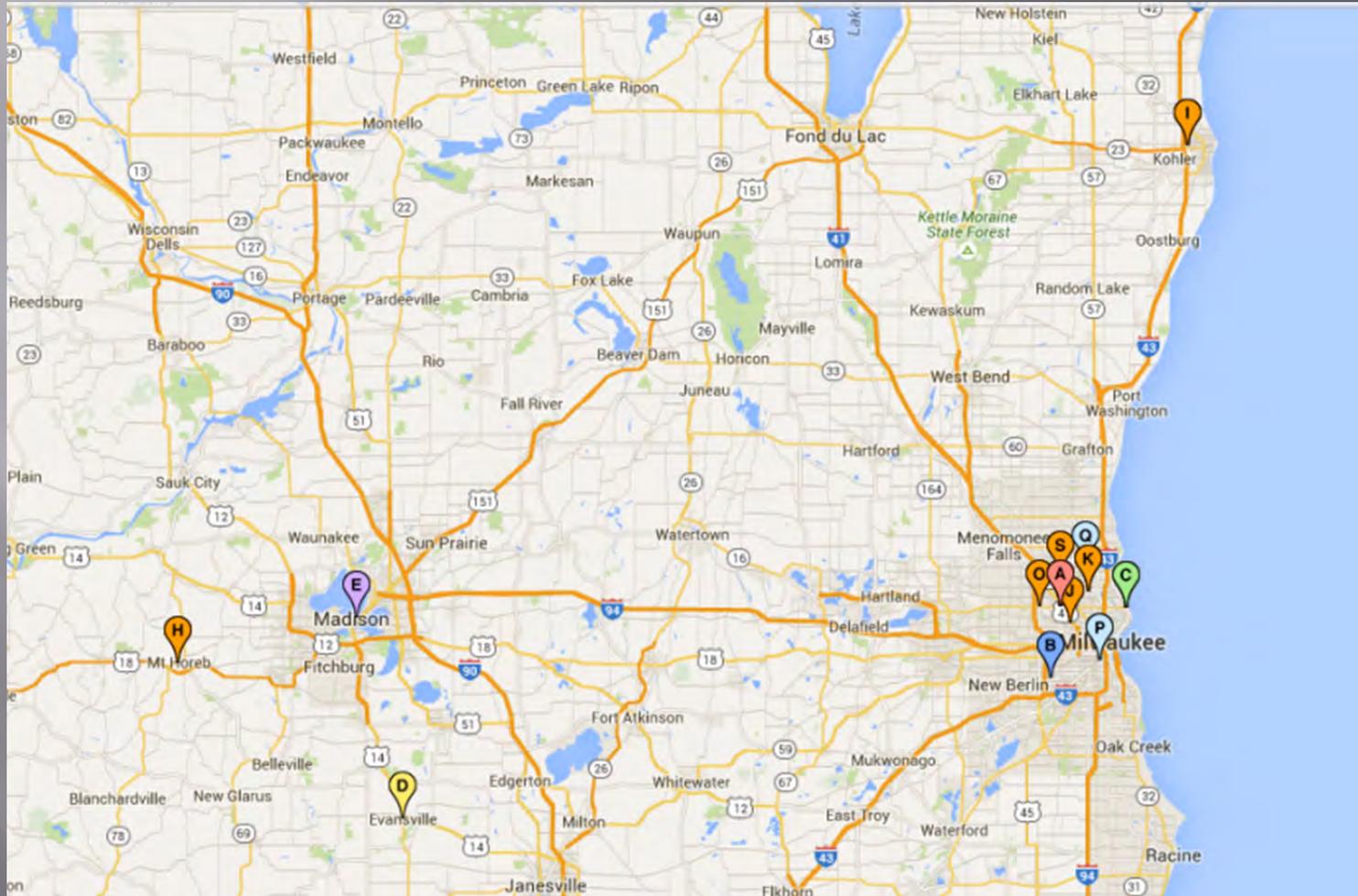
DRUG THEFT & LOSS 2015



2013 ROBBERY LOCATION IN WISCONSIN



2014 ROBBERY LOCATIONS IN WISCONSIN



HOW DOES WISCONSIN RANK NATIONWIDE FOR ROBBERIES IN 2015?

TOP 20 STATES FOR PHARMACY ROBBERIES

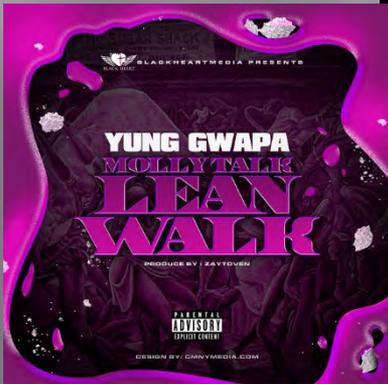


During the first five months of 2015, Wisconsin has already recorded more pharmacy robberies (32) than it did in all of 2014 (21).

-Drug Enforcement Administration (DEA)

■ Rank #2 - WISCONSIN - 32 Robberies

WHAT SEEMS TO BE DRIVING THIS SPIKE IN ROBBERIES?



ARMED/TAKEOVER STYLE ROBBERIES



WHAT YOU SHOULD DO IF YOUR BUSINESS IS ROBBED

- DO EXACTLY WHAT THE OFFENDER(S) ASK YOU TO DO
- Call 911
- Secure the scene
 - Lock the doors to business
 - Protect areas that offenders touched
 - Secure the note (if used in robbery)
 - Identify if offenders left or dropped anything (clothing, bags they brought in, etc.) and protect it/them from being touched
- Keep victims/witnesses at scene

STEPS YOU CAN TAKE TO HELP LAW ENFORCEMENT SOLVE ROBBERIES & OTHER CRIMES

SURVEILLANCE SYSTEM/IMAGES

- Camera placement
- Type of system
- Make sure it is on & operating properly

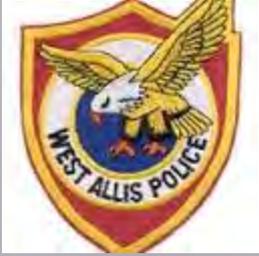
TRAIN YOUR STAFF

- What to do if robbed or other crime occurs
- How to be a good witness
- Clean glass doors & counter tops at start of each shift

**MARK TARGET ITEMS WITH UNIQUE NUMBERS
(STORE NAME & STORE #) TO AID LAW ENFORCEMENT
IN TYING THE ITEM BACK TO CRIME IN THE EVENT
THE ITEM IS RECOVERED**

STEPS YOU CAN TAKE TO PREVENT ROBBERIES & OTHER CRIMES

- **LIMIT STOCK**
 - Are targeted drugs worth carrying at each of your locations or can they be moved to a location with extra security measures
- **WORKING SURVEILLANCE & ALARM SYSTEM**
 - Cameras inside & outside (inside at eye level)
 - Unique codes for individual employees
- **STAGGER DRUG DELIVERIES**
- **KEEP ACCURATE RECORDS AND MONITOR TARGET STOCK**
- **BACKGROUND CHECKS**
- **BE AWARE & REPORT SUSPICIOUS ACTIVITY**



Questions?

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