Controlled Substances
Prescription Monitoring Program

Dean Wright, RPh
CSPMP Director
Arizona State Board of Pharmacy
Faculty Disclosure Declaration:

I have no actual or potential conflict of interest in relation to this program or presentation.
Controlled Substances
Prescription Monitoring Program

Learning Objectives:

• Explain how to gain access and general information about the AZ Controlled Substance Prescription Monitoring Program (AZ CSPMP)
Practitioner/Pharmacist Procedures for Requesting Access
Controlled Substances PMP Website

Arizona State Board of Pharmacy
CONTROLLED SUBSTANCES PRESCRIPTION MONITORING PROGRAM

LATEST NEWS

Summary
The Controlled Substances Prescription Monitoring Program (CSPMP) is a program developed to promote the public health and welfare by detecting diversion, abuse, and misuse of prescription medications classified as controlled substances under the Arizona Uniform Controlled Substances Act. To learn more about Arizona’s Controlled Substances Prescription Monitoring Program history, click here.

CRITICAL CHANGES TO CSPMP ACCESS

The CSPMP changed vendors to Optimum Technologies effective December 21, 2013. Notice of this change was sent via email to all current users. Your original PIN # is needed to reset your password in order to gain access to the CSPMP database. Your username (which the previous vendor called Login ID) remains the same. If you do not have your original PIN # or are unable to access the system, please email shunter@azpharmacy.gov from the email associated to your account. If your email has changed we’ll need your username and the last four digits of your SSN to verify your registration.

REGISTRATION

Step 1 for Medical Practitioners (not pharmacists - see below)
A.R.S. § 36-2606 requires each medical practitioner who is licensed under Title 32 and who possesses a DEA license to register with the CSPMP. Each DEA license should have an associated registration. There is NO fee to the practitioner for this registration. This registration includes: MD, DO, DDS, DMD, DPM, HMD, PA, NP, ND, OD, and DVM.
Residents may register using the hospital DEA number and appropriate suffix.

Dean Wright
CSPMP Director
Phone: (602) 771-2744
E-mail: dwright@azpharmacy.gov

Cindi Hunter
CSPMP Manager
Phone: (602) 771-2732
E-mail: chunter@azpharmacy.gov

A3SP Mailing Address
P.O. Box 18520 Phoenix, AZ 85065

USER ACCESS

Medical Practitioners, Pharmacists, Boards, Law Enforcement, & AHCCCS
Login to Database
(for authorized users and data uploaders)

MEDICAL PRACTITIONER REGISTRATION
Registration/Renewal
(for medical practitioners only)
Registration Step 1

REGISTRATION

Step 1 for Medical Practitioners (not pharmacists - see below)

A.R.S. § 36-2606 requires each medical practitioner who is licensed under Title 32 and who possesses a DEA license to register with the CSPMP. Each DEA license should have an associated registration. There is NO fee to the practitioner for this registration. This registration includes: MD, DO, DDS, DMD, DPM, HMD, PA, NP, ND, OD, and DVM.

Residents may register using the hospital DEA number and appropriate suffix.

Register now
New Registration

Arizona Board of Pharmacy
CSPMP Registration and Renewal Database

Welcome to the Arizona State Board of Pharmacy’s (ASBP) online Controlled Substance Prescription Monitoring Program (CSPMP) Registration and Renewal system.

A.R.S. § 36-2606 requires each medical practitioner who is licensed under Title 32 and who possesses a DEA registration to also possess a current controlled substances prescription monitoring program registration issued by the Board. There is no fee to the practitioner for this registration. This registration includes: MD, DO, DDS, DMD, DPM, HMD, PA, NP, ND, OD, and DVM.

To renew your registration please login and click Renew button.

Note: The renewal period is March 1 and May 31. The length of the renewal period (one year or two) is pre-determined by the registration number. The Web site is available for registrations year-round.

If you are unable to renew your registration online for any reason - you will have to renew by mail or in person.

Please direct all registration questions to the CSPMP Program Director, Dean Wright.
Dean Wright, Prescription Monitoring Program Director
Arizona State Board of Pharmacy
1816 West Adams, Suite 120
Phoenix, Arizona 85007-2835
Phone: (602) 771-2744
Fax: (602) 771-2748
E-mail: dwright@azpharmacy.gov

Member Login

Login as Admin: [ ]
CSPMP ID: [ ]

DeA #: [ ]

To begin a new registration click the Register link.

To renew an existing registration log in and follow the prompts for renewing your registration.

Not a member? Register
Not yet verified? Verify Email

© 2013, Optimus Technology Inc. All rights reserved.
New Registration Screen

Profile Information

- DEA Number:
- DEA Suffix (Resident Only):
- State License Number:
- DEA Schedule:
  - 2
  - 2N
  - 3
  - 3N
  - 4
  - 5
- DEA Expiration Date:
- License Expiration Date:
- Dispenser:
  - No
  - Yes

Contact Information

- First Name:
- Middle Name:
- Last Name:
- Suffix:
- Facility Name:
- Degree:
- Physical Address 1:
- Address 2:
- City:
- County:
- State:
- Zip:
- Mailing Address is the same:
- Mailing Address 1:
- Address 2:
- City:
- County:
- State:
- Zip:
- Home Phone:
- Cell Phone:
- Fax Number:
- Work Phone:
- Extension:
- Email Address:

I certify to the best of my knowledge the registration application is complete and accurate.

Register  Cancel
Thank you for registering for the Arizona CSPMP Registration and Renewal database. Your CSPMP ID is PMP027827.

Prior to logging into the system you will need to verify your email address by clicking here. The verification code you will need to use is 712290.

Thank you,

Optimum Technology, Inc
Enter CSPMP ID and Verification Code
Gaining Access to Patient Data

ACCESSING THE DATA

Step 1 for Pharmacists OR Step 2 for Medical Practitioners

The Arizona State Board of Pharmacy Controlled Substances Prescription Monitoring Program (CSPMP) grants system access accounts to practitioners and pharmacists so that they may look up, view, and print controlled substance dispensing information on their specific patients directly via the user name and password. Access is granted to individuals only—not to clinics, hospitals, pharmacies, or any other health care facility.

To register for access to the database (medical practitioners must have completed Step 1 Registration)

Pharmacists click here

Medical Practitioners click here
New Access USER registration
Access Registration (Step 2)

Once completed your Access Registration will be confirmed and a user name and password will be e-mailed to you, usually within 24-48 business hours.

Except, if you have a nonresident license, you need to print your Access Registration and read and sign the Privacy Statement and have it notarized. Then mail both documents along with a copy of your nonresident State license and your Driver’s License. Once received and process, a user name and password will be emailed to you.
Access Registration (Step 2)

Once completed your Access Registration will be confirmed and a user name and password will be e-mailed to you, usually within 24-48 business hours.

Except, if you have a nonresident license, you need to print your Access Registration and read and sign the Privacy Statement and have it notarized. Then mail both documents along with a copy of your nonresident State license and your Driver's License.

---

**Profile Information**

<table>
<thead>
<tr>
<th>First Name:</th>
<th>Middle Name:</th>
<th>Last Name:</th>
</tr>
</thead>
</table>

**User Job Identification**

User Job: Pharmacist

State License Number: [redacted]

**Contact Information**

<table>
<thead>
<tr>
<th>Address:</th>
<th>City, State, Zip:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Phone:</td>
<td>Work Phone:</td>
</tr>
<tr>
<td>Fax number:</td>
<td>Email: [redacted]@hs.gov</td>
</tr>
</tbody>
</table>

**Reason For Registration**

To verify the patient medical history before dispensing controlled medication.
Access Registration (Step 2)

Arizona CSPMP Prescription Drug Monitoring Program
Arizona State Board of Pharmacy, 1616 W. Adams, Suite 126
Phoenix, AZ 85037
Phone: 602-247-6868 Fax: 602-242-7674 Email: azxreporting@otech.com

Statutory Authority:

Section 29022 of Arizona Revised Statutes Title 36, Chapter 21, the Arizona Controlled Substances Prescription Monitoring Program Act, requires the Arizona State Board of Pharmacy (ASBP) to establish a computerized controlled substance tracking system to track the prescribing, dispensing, and consumption of Schedule II, III, and IV controlled substances dispensed by a medical practitioner or by pharmacy. The purpose of the program is to improve the State's ability to identify controlled substances in an efficient and cost-effective manner that will not impede the appropriate medical utilization of licit controlled substances.

Access to Information:

A.R.S. 36-2604 (C) (1) authorizes ASBP to release the data from the Controlled Substances Prescription Monitoring Program (CSPMP) to persons authorized to prescribe or dispense controlled substances for the purpose of providing medical or pharmaceutical care to a patient or to evaluate a patient.

A.R.S. 36-2604 (C) (3), (4), and (5) authorizes ASBP to release data from the CSPMP to a professional licensing board, a local, state, or federal law enforcement agency, or criminal justice agency, and the Arizona Health Care Cost Containment System (AHCCCS) administration, after receiving a written request that states that the information is necessary for an open investigation or complaint.

Unlawful Disclosure:

Any person who is granted access to the information in the CSPMP database and who knowingly discloses the information in a manner inconsistent with a legitimate professional or regulatory purpose, a legitimate law enforcement purpose, the terms of a court order, or otherwise expressly authorized by A.R.S. Title 36, Chapter 21 is guilty of a Class 6 felony.

I understand that inappropriate access or disclosure of this information is a violation of Arizona law and may result in disciplinary action by my licensing board and/or revocation of database access privileges.

Account Agreement:

By signing this agreement hereby agree to follow the security and password policies of the Controlled Substances Prescription Monitoring Program. I agree not to disclose or permit any data or protected health information to any unauthorized person or party. I agree that I will not share my account information, login name, or password with anyone, even if they are authorized users of the program.

Signature: __________________________ Date: __________________________
Print Name: __________________________

STATE OF: __________________________ SS.
County of: __________________________

Subscribed and sworn or affirmed and acknowledged before me this ____ day of ______________, 2014.

______________________________
Notary Public

My Commission Expires.
Login Screen

Welcome to Arizona’s Controlled Substances Prescription Monitoring Program (PMP). Please login to continue.

Username:  
Password:  
Forgot/Reset Password?

Please use the above link if you have forgotten your password. If you have unresolved issues, please contact the Administrator at:

Phone: 1-866-683-2476
Email: arxreporting@otech.com

Due to the increase in support call volume it is recommended that you contact us via email at arxreporting@otech.com if you need help accessing the AZ CSPMP program. Please allow 24-48 business hours for a response from the AZ CSPMP support team. We apologize for the inconvenience.

Please review your 'My Account' section to ensure that this information is accurate. After you login, go to 'My Account' to review and update all necessary information.

© 2013, Optimum Technology Inc. All rights reserved
AZ CSPMP Database Home Page
New Requests
Patient information entry
Sample Report

Arizona CSPMP Prescription Drug Monitoring Program
Arizona State Board of Pharmacy, 1616 W. Adams, Suite 120, Phoenix, AZ 85007
Phone: 866-683-2476 Email: azrxreporting@otech.com Fax: 866-282-7076

Patient RX History Report

PRESSLY WRIGHT

Date: 01-24-2014
Page: 1 of 1

Search Criteria: ((Last Name Begins: 'Wright' AND First Name Contains 'Pressly') AND (D.O.B = '07/09/1949' AND State = 'AZ')) AND Request Period = '04/01/2009' To '01/24/2014

Prescriptions

<table>
<thead>
<tr>
<th>Fill Date</th>
<th>Product, Str, Form</th>
<th>Quantity</th>
<th>Days</th>
<th>Pt ID</th>
<th>Prescriber</th>
<th>Written</th>
<th>Rx #</th>
<th>N.R</th>
<th>Pharm</th>
<th>Pay</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/22/2010</td>
<td>CHERRY'S AC, 10 MG/ML-100 MG/ML LIQUID</td>
<td>120.00</td>
<td>2</td>
<td>6421</td>
<td>BRY DAS85</td>
<td>07/22/2010</td>
<td>420862</td>
<td>N</td>
<td>BXP585560</td>
<td>01</td>
</tr>
</tbody>
</table>

N/R: N=New R=Refill
Pay 01=Private Pay 02=Medicaid 03=Medicare 04=Commercial Ins. 05=Military Inst. and VA 06=Workers Comp 07=Indian Nations 99=Other
Prescribers for prescriptions listed
BRY DAS85 DAVID BRYMAN 12020 S. WARNER ELLIOTT LOOP, SUITE 104 PHOENIX AZ 85044

Pharmacies that dispensed prescriptions listed
BXR525569 XPRESS CARE PHARMACY, 13555 W. MCDOWELL ROAD, BUILDING E SUITE 103 AVONDALE AZ 85392 PHONE

Disclaimer: The State of Arizona does not warrant the above information to be accurate or complete. This Report is based on the search criteria entered and the data reported by the dispensing pharmacy. For more information about any prescription, please contact the dispensing pharmacy or the prescriber.
Delegates

We can now give access to prescriber and pharmacist delegates. Prescriber may authorize Licensed and Unlicensed Delegates. Pharmacists may authorize Licensed Delegates.

Prescriber Delegates:

• Licensed: Registered Nurse, Licensed Practical Nurse, or Dental Hygienist
• Unlicensed: Medical Records Technician, Medical Assistant, or Office Manager

Pharmacist Delegates:

• Licensed: Pharmacy Intern, Pharmacy Technician, or Pharmacy Technician Trainee
New Registration

Registration Instructions
Welcome to the Arizona CS PMP registration process.

To begin the registration process
1. select the job type that best describes your profession.
2. Click the Next button.
3. Please fill out the information requested.
4. Click the Register button and follow the on screen instructions If you have any questions please contact the PMP Help desk at Phone: (866) 683-2476 Email: azrxreporting@otech.com

- Please select the Account Type that matches your profession or most accurately describes your use of the Arizona CSPMP.
New Registration

**Profile Information**

<table>
<thead>
<tr>
<th>Field</th>
<th>Options/Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization</td>
<td></td>
</tr>
<tr>
<td>First Name</td>
<td></td>
</tr>
<tr>
<td>Last Four Digits Of SSN</td>
<td></td>
</tr>
<tr>
<td>Occupation Type</td>
<td>Registered Nurse (RN), Licensed Practical Nurse (LPN),</td>
</tr>
<tr>
<td>License Number</td>
<td></td>
</tr>
<tr>
<td>Last Name</td>
<td></td>
</tr>
<tr>
<td>Date Of Birth</td>
<td></td>
</tr>
</tbody>
</table>

**Contact Information**

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address: Care Of</td>
<td></td>
</tr>
<tr>
<td>Street</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td></td>
</tr>
<tr>
<td>State</td>
<td>AZ</td>
</tr>
<tr>
<td>Zip</td>
<td></td>
</tr>
<tr>
<td>Home Phone</td>
<td></td>
</tr>
<tr>
<td>Cell Phone</td>
<td></td>
</tr>
<tr>
<td>Fax Number</td>
<td></td>
</tr>
<tr>
<td>Work Phone</td>
<td></td>
</tr>
<tr>
<td>Pager Number</td>
<td></td>
</tr>
<tr>
<td>Email Address</td>
<td></td>
</tr>
<tr>
<td>Extension</td>
<td></td>
</tr>
<tr>
<td>Region</td>
<td></td>
</tr>
<tr>
<td>Notification Method</td>
<td>Email</td>
</tr>
</tbody>
</table>

**User Job and Identification**

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Job</td>
<td>Prescriber Licensed Delegate</td>
</tr>
</tbody>
</table>

**Supervisor Relationships**

<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supervisor’s DEA Number</td>
<td></td>
</tr>
</tbody>
</table>

**Security Questions**

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>What is Your Mother’s Maiden Name?</td>
<td></td>
</tr>
</tbody>
</table>
User Job and Identification

User Job: Prescriber Licensed Delegate

Supervisor Relationships

Supervisor’s DEA Number: 

Security Questions

What is Your Mother’s Maiden Name?

Reason For Registration

Verification Code: 

Can't read this code
Welcome to Arizona’s Controlled Substances Prescription Monitoring Program (PMP). Please login to continue.

Username
Password
Forgot/Reset Password?

Login

Not a member? Register

Please use the above link if you have forgotten your password. If you have unresolved issues, please contact the Administrator at:

Phone: 1-866-683-2476
Email: azrxreporting@otech.com

Please review your 'My Account' section to ensure that this information is accurate. After you login, go to 'My Account' to review and update all necessary information.
<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Submitted By</th>
<th>Submitted On</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 1:26:00 PM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 1:26:00 PM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 10:33:00 AM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/22/2014 10:31:00 AM</td>
<td>Auto Fulfilled</td>
</tr>
<tr>
<td>Smith</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/19/2014 12:00:00 PM</td>
<td>Under Review</td>
</tr>
<tr>
<td>DEBORAH EPSTEIN</td>
<td>Patient</td>
<td>Delegate_Fname Delegate_Lname</td>
<td>8/19/2014 11:35:00 AM</td>
<td>Auto Fulfilled</td>
</tr>
</tbody>
</table>

...)
Your request has been processed automatically.

Attachment: Patient Rx History Report.pdf
Your request has been processed automatically.

Attachment: Patient Rx History Report.PDF

Patient Rx History Report

Opening Patient Rx History Report.PDF

You have chosen to open:

Patient Rx History Report.PDF

which is: Adobe Acrobat Document

from: https://staging.otech.com

What should Firefox do with this file?

- Open with Adobe Reader (default)
- Save File
- Do this automatically for files like this from now on.

Set default to last 12 months date range

Date Filled From: 8/12/2012
Date Filled To: 8/22/2014

Location Detail: Jennifer Carlile, Sun Life Family Health Center, North Arizola Road, Casa Grande, AZ, 85122

Request To State(s) *The interstate request may take longer for response

Authorization: I certify that the information I have entered above is accurate.
Authorization Date: 8/22/2014 1:29:00 PM
IP Address: 69.61.233.196

Back To List Page
WHO USES?

Who is using the database?

Practitioners make **58.82%** of the queries
Pharmacists make **41.11%** of the queries
Law Enforcement make **0.04%** of the queries
Healthcare Boards make **0.03%** of the queries
## DATABASE USE

How often is the database being used?

<table>
<thead>
<tr>
<th></th>
<th>Q2 2014</th>
<th>Average per day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Practitioners</td>
<td></td>
<td>3975</td>
</tr>
<tr>
<td>Pharmacists</td>
<td></td>
<td>2278</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td></td>
<td>2.7</td>
</tr>
<tr>
<td>Healthcare Boards</td>
<td></td>
<td>1.7</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Interstate Queries?</th>
<th>Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>Practitioners</td>
<td>1980</td>
</tr>
<tr>
<td>Pharmacists</td>
<td>2563</td>
</tr>
</tbody>
</table>
QUESTIONS?

Arizona State Board of Pharmacy
Web page: www.azpharmacy.gov

Dean Wright, CSPMP Director
Arizona State Board of Pharmacy
1616 W. Adams, Suite 120
P.O. Box 18520
Phoenix, AZ 85005
602-771-2744
Fax: 602-771-2748
dwright@azpharmacy.gov