

# Pharmacy Robbery and Burglary



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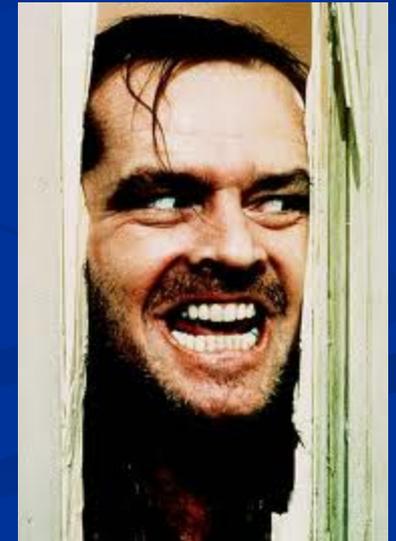
# Course Content

Snapshot of Robbery and Burglary in Portland

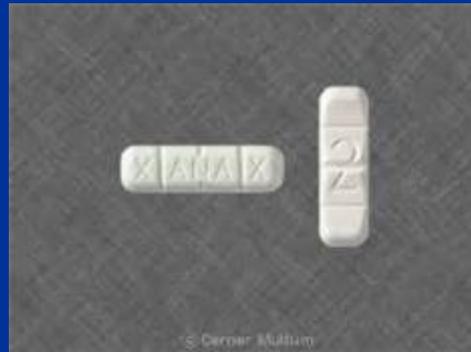
Robbery/Burglary Prevention

What to do in case a Robbery occurs.

# Robbery/Burglary in Portland, Why?



# Pharmacy Robbery and Burglary, Why?



# Robbery/Burglary in Portland, #'s

- 1000 robberies in Portland annually
- 4500 burglaries in Portland annually
  
- 10 pharmacy robberies/yr, 1%
- 10 pharmacy burglaries/yr, less than  $\frac{1}{4}$  of 1%

# Prevention

- Cameras. Placement is critical!
- Signage, deterrents.
- Alarm systems.
- Trackers

# Clothes are evidence

Robber in action



Robbers clothing seized



# Visible Deterrents

Parking lot



Video Monitors



Counter



# Panic alarms (Robbery)

Alarms don't relay info.



People do. Call 911 instead!



# Before the Robbery

- Be alert! Pay attention to people, make eye contact, and greet them. (Bank branch model). Robbers/burglars will case the location first.
- Ensure security equipment is working (Cameras, trackers, alarms.)
- Ensure employees know how to work the equipment (or who to contact).
- Ensure employees know what to do if a robbery occurs. (After Robbery Procedures).
- Stage items to be given. (similar to bank model with top drawer).

# During a Robbery

- Stay Calm, don't add stress to a stressful situation. You know why they are there.
- Do not take risks. Your job is to get them out of the store quickly. Follow the robbers commands.
- Deploy security measures. (if any)
- Pay attention. Weapon? Suspect's race, age, height, weight, **clothing**, direction of travel, vehicle. What did suspect touch or leave behind?
- Unique descriptors?

# Post Robbery

- Call 911. Provide as much information as you can. Weapon? Suspect race, age, height, weight, clothing, direction of travel, vehicle, unique descriptors.
- Preserve evidence. Keep customers away from evidence! (close business if appropriate).
- Help the police identify witnesses. Collect info if they won't stay.
- Media is an option but not the first option.

# Alarm Systems (Burglary)

## Adjoining businesses



## Rooftops



## Drive Through Windows (or walls)



# Media Coverage

## Halloween-mask-wearing robbers hit NE Portland bank; police, FBI investigating

*Published: Friday, October 08, 2010, 2:05 PM Updated: Friday, October 08, 2010, 3:25 PM*



By [Bryan Denson](#), [The Oregonian](#)

## Shot fired during Southeast Portland bank robbery; suspects at large

*Published: Saturday, September 18, 2010, 12:38 PM Updated: Saturday, September 18, 2010, 1:59 PM*



By [The Oregonian](#)

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## Shots fired in NE Portland bank robbery

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PORTLAND, Ore. — Shots were fired by two robbers in costumes at a Northeast Portland bank Friday. No injuries were reported at the US Bank on 4920 NE 42nd and Alberta Court during the robbery reported around just before 1 p.m. Dispatchers said the two robbers were dressed as ghosts. Pete Simpson with Portland Police said the two suspects fled with cash and fired shots. Dispatchers reported one ...

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