USPS mail-back program can effectively transport prescription drugs for disposal

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The issue

- America needs a safe, secure and environmentally responsible way to dispose of unwanted prescription drugs
- Mail can be a part of the solution
- Participating in DEA rulemaking process
Advantages of mail-back program

- **Convenient:** easy for users to return drugs
- **Safe and secure:** protected by postal inspectors, independent inspector general
- **Cost effective:** our return service is a low-cost solution
Convenient: easy access nationwide

Over 33,000 retail outlets

Daily delivery to 150 million addresses
290,000 carriers

Carrier Pickup Monday-Saturday

Over 180,000 drop boxes
Safe and secure: Postal Inspection Service

- The Postal Inspection Service is one of the country’s oldest federal law enforcement agencies.

- Postal Inspectors investigate mail-related crimes.

- They can investigate and arrest anyone mailing illegal substances, or stealing from the mail.
Safe and secure: Office of Inspector General

- USPS OIG special agents investigate internal crimes and frauds against the Postal Service.
- Agents are stationed in 90 offices nationwide.
Cost effective

- Merchandise Return Service
  - Could be free to ultimate users if senders pay postage
  - Fast, secure, safe, federally protected
  - Can be tracked going through network
  - First Class Mail or Priority Mail
Mail-back envelope/label

Tear-resistant, padded mail-back envelopes protect pharmaceuticals being mailed for disposal
Mail-back and drug delivery expertise

- Conducted operational test agreements for return of prescription drugs
- Delivered 90 million drug packages in 2010 to consumers
USPS is trusted for privacy

- Voted a trusted agency by Ponemon
- On top 10 list for most trusted businesses
- 235-year record for securing mail, protecting personal information
- First-Class Mail protected by federal law
Three current mail-back options

- DEA-approved reverse distributor
- Ultimate user return non-controlled drugs to DEA-approved reverse distributor
- Ultimate users return controlled substances to DEA-approved law enforcement agency
Mail is part of the solution

- Mailing drugs for disposal is convenient, safe, secure and cost effective
- USPS voted a trusted federal agency to protect privacy
- Prescription drugs already move safely through mail